Purchasing Package Bees from QRC
Terms & Conditions

1. We ship package bees on Mondays and Tuesdays.
2. The customer is responsible for providing the proper contact and shipping information. If shipping address, email or phone number changes after order is placed, it is the customer's responsibility to inform QRC of these changes so that we can make the necessary adjustments to the original order.
3. A $10.00 service fee will be applied to each change made on existing orders.
4. Shipping charges are per package. **PACKAGE BEES ARE NOT SHIPPED INSURED.**
5. You will receive an email from Queen Right Colonies, Ltd. once your bees have shipped and are in transit.
6. QRC communicates via email correspondence. It is the customer's responsibility to ensure their email is set up to receive communication from QRC. We are not responsible for the SPAM settings in your email software.
7. Queen Right Colonies recommends that once you receive your shipping notification email that you call your local post office and alert them that you will be receiving a package of honey bees in the mail. Your phone number is on your package. Request that the postmaster call you for pickup. They will deliver to your home, however, some mail carriers do not understand the sensitivity of honey bees and extreme heat and communicating your plans with them helps ensure the best of care for your bees.
8. We ship bees approximately the third and fourth weeks in April. Please plan ALL travel plans for 2027 with this in mind or make accommodating arrangements.
9. No cancellation as of March 1st. Cancellations prior to March 1st will incur a $15.00 fee per package.
10. Queen Right Colonies is not responsible for the introduction of your queen. Queen introduction is a volatile process and is the beekeeper's responsibility.
11. We DO NOT mark queens for shipment.
12. Your queen is suspended from a metal tab that is found in close proximity to the feeder can at the top of the package.
13. Your queen is caged using a cork. You must replace the cork with fondant. We DO NOT promote direct release of your queen, slow release is best.
14. Packages that are being picked up must be picked up within 2 days of arrival at QRC.
15. Customers who will be picking up packages at QRC will be notified via email once their package has arrived and is ready to be picked up.
16. QRC is not responsible for packages purchased through a third party.
17. QRC ships exclusively with the United States Postal Service and is not responsible for shipping arrangements made by customers using other transportation services.
18. Orders of INSTALLED PACKAGE Bees in new equipment MUST remain at QRC until the queen has been accepted and is laying eggs, which takes a minimum of 7 to 10 days from package installation. Weather conditions may extend this timeline. We will call when your hive is ready and schedule a pickup. Pickups are scheduled during evening hours to insure all field bees are in for the day.
19. Once owners are contacted that their installed packages or nucs are ready to be picked up, pickups are required to be within 5 days. Other arrangements can be made; however, if additional time is required, there will be a daily fee of $5.00 until they are picked up.

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